



WELCOME TO
THE GREAT BARN

AT

WATERNOOK LAKESIDE ACCOMMODATION

A SUPER LUXURY DESTINATION IN THE HEART OF THE ENGLISH
LAKE DISTRICT NATIONAL PARK



A WORLD HERITAGE SITE

We hope you thoroughly enjoy your stay and to help you we offer below some useful arrival and house information. Please take the time to familiarise yourself with this information, we appreciate that it is tempting to skip the content but there is some important information within.

Waternook Lakeside Accommodation
Howtown, Ullswater
The Lake District
CA10 2ND





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ARRIVAL INFORMATION

SECURITY GATES

Code to open the security gates: 8888E

The gates will close automatically. To exit, enter code 8888#

SECURITY BOX CONTAINING HOUSE KEY

The secure box is located on the stone wall in the alcove immediately to the left of the main large (glass) barn doors. A movement sensor will activate a light by the door if it is dark.

Set the number roll to 2468 and pull down the small black lever to the left of the numbers; the door will drop open, or can be pulled down, allowing access to the front door key.

The security alarm will NOT be active when you arrive.

CAR PARKING

On arrival, you may drive right up to the large barn doors to unload. Thereafter you may prefer to park in the open grassed paddock directly opposite The Great Barn, which has car-park matting below the turf; or just below the terrace by the main gate. Please do not leave cars obstructing the driveway.



HOUSE INFORMATION

KEYS & LOCKING DOORS

To lock external doors, please ensure that you pull the handle sharply upwards to engage all security levers before trying to turn the key. On double doors: first ensure both handles have been engaged as above.

“Fire” exit doors (in the dining room and Ravenhowe) have a twist lock to allow a quick exit in case of emergency; they do not require a key.

Extra sets for external door keys can be found in the kitchen – first cupboard on the right, under the sink. Please remember to leave these keys when you go!

When you are wet or muddy, please remove boots at the entrance door. Thank you.

There is drying space for coats and boots in the Utility Room off the stairway to the Minstrels Gallery – on the left in the big ‘Lake room’.

Bedroom keys: are on the inside of all bedroom doors.

When you leave the property each time please return the master keys to the lock box.

RAKO LIGHTING CONTROLS

In most rooms, there are conventional light switches but in some there are Rako lighting controls [see image below].

Top button – all lights on

Bottom button – all lights off

Other buttons offer various lighting “moods”.

Brightness can be varied by using the “up” and “down” arrows on the right of the panel. Lights will return to the programmed settings when turned-off.



HOUSE SECURITY ALARM

The key pad is located to the right inside main entrance door. Touch your key fob to the “Prox” icon at the top left of the control panel and follow the instructions on the display.

To activate the system on leaving the building: touch the key fob to “Prox” and follow the instructions as above.

The override code for switching on or off is: 5555

HEATING

The property is heated by a Biomass Boiler which is very efficient and eco-friendly. In every room you will find a Heatmiser control. Push the up arrow to increase the temperature or down to decrease the room temperature.



WI-FI

The code for Wi-Fi access is: Greatbarn

Please note that the internet can be slow and unreliable due to the proximity of the mountains and weather conditions.





OPENING THE ENTRANCE GATES FOR VISITORS

The keypad with a small screen (located in the corner to the left of the large TV in the Lake Room) will ring if someone is at the gate. It is possible to view the visitor, speak to them (press and hold the button while speaking), and to allow entry via this keypad.

BLUETOOTH MUSIC & TV IN THE LAKE ROOM

Music in The Lake Room is controlled via the iPad on the wall by the entrance door.

From the iPad on the wall you can select: Sky Movies & Film, the usual terrestrial channels, and Apple TV. There is also a Play Station 4 and three controllers, so remember to bring games [and extra controllers] if you wish to use this.

To select your desired medium simply press the corresponding icon on the iPad sunken into the wall.

The TV is operated via the Sky Remote which appears on the iPad screen [do not try to use the hand-held remote with this television; this is for the Snug television only].

Troubleshooting: If the large screen TV is not working it is because someone has tried to use the hand-held remote control with it. To correct: press 801 on this black hand-held remote control; then operate the large screen TV via the iPad.

Bluetooth Media Hub

There are Bluetooth plates located in rooms under the television.

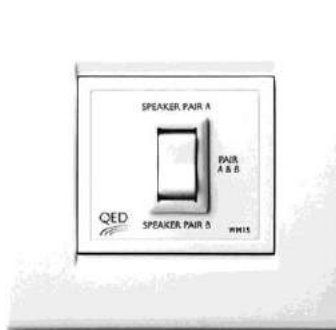


To connect your device via Bluetooth:





1. Press the top right-hand Bluetooth button on the hub for about 3 seconds, the button will then flash blue.
2. On your personal device go to settings, Bluetooth and then select “mediahub” to connect.
3. When the connection is established, the Bluetooth button will be lit blue.
4. Turn on the television with the remote control, select “HDMI1” from the “source” list.
5. Select the music you wish to play on your device. Your music will now play out of the KEF speakers in the ceiling.
6. You may also have a two-way speaker switch [like the one pictured below]. You can adjust this to select in which room you would like to hear the music. In bedrooms, you can select the bedroom/bathroom or both.



Troubleshooting:

1. If you cannot connect your device please check the Media Hub’s Bluetooth button isn’t already lit blue. If it is this indicates someone has already connected to this hub. To reset please reach behind the television and turn the mains power switch off and on again. This will clear the blue light and allow it to be discoverable for your device.
2. Please restart your personal device.

THE LAKE ROOM FIRE

There is an on/off switch on the top right of the fire surround. Operation is via the remote control (which is kept on top of the fire surround). The fire can be visual only, or offer heat as well. Please remember to leave the hand control near the fire – thank you.





ROOMS WITH BLINDS

if the chain-cord pull appears to get stuck and will not lift the blind completely – gently pull the cord all the way back around so that the clear plastic joining bobble is no longer obstructing the movement, and then the blinds can be lifted. In the bedroom “Butterwick” there are electric blinds, these are controlled via the up and down arrow switch to the left of the television.

BATHROBES

You are welcome to keep your Waternook robe if you wish. A charge of £35 will be made per robe, or £60 for two.

KITCHEN

Specific information relating to kitchen equipment is in a separate folder (kept by the chopping boards). There are two “hidden” utensils drawers inside the top large drawers. There is a remote control for the hob extractor fan, although it can also be operated by the overhead controls on the fan unit. Cutlery and table mats are kept in the dining room sideboard drawers.

In this room there is:

1. Induction hobs
2. Two 60cm ovens
3. x2 under-counter fridges
4. Under-counter freezer
5. One dishwasher [please be eco-friendly and fill up before using]
6. Quooker boiling water tap

The Quooker boiling water tap in the sink below the microwave. Please take great care when using this. For safety, the ring on the tap must be pressed twice, and turned, before boiling water comes out. The tap functions as a normal mixer tap if the boiling water facility is not engaged as per the instructions (see folder). Children should not be allowed to use this tap. A kettle is also provided should guests not wish to use the Quooker for boiling water [this is located in one of the overhead cupboards].

Please ensure that glasses are secure if placed in the dishwasher – they may break if allowed to wobble around in the water spray.



FOOD WASTE DISPOSAL UNIT

To obviate food scraps in waste bins, the kitchen has food waste disposal units in each sink. Vegetable peelings and food waste should be pushed down the opening, a small amount at a time, and the motor turned-on whilst water is run into the sink to wash it all away. Please do not put fruit stones or bones into the unit. Take care that cutlery and foreign objects don't fall down!

RUBBISH

Ideally, please pop filled black bags in your car boot, and drop them off in the green rubbish bin at the bottom of the drive (by the road) as you go out. The padlock code is 8888.

Alternatively, full rubbish bags may be placed in the grey wooden storage box by the entrance gates below The Great Barn terrace. Additional black bin bags are kept under the kitchen sink and in the store cupboard under the stairs.

There is no need to sort rubbish and recycling, unless you wish, as this is done at the depot.

WATER

Waternook's water supply comes direct from a natural spring on Hallin Fell. It is unchlorinated and tastes pure and perfect. It is UV light-treated and perfectly safe to drink. You will find that the water is beautifully soft, lathers easily and leaves hair silky soft.

Please do not waste this valuable water resource by leaving taps running unnecessarily. In the event of a power-cut there is an emergency supply of bottled water in the utility room up by the Minstrels Gallery. Please do not use this water unless required.

HOUSEHOLD EQUIPMENT

The following can be found in the Utility Room:

1. Iron and ironing board; Hoover, mop, bucket and cleaning products; spare light bulbs, bin bags, back-packs. Also drying for wet coats and boots.

We are trying to protect the environment. Phosphates in dishwasher powders are particularly damaging to the lake. If possible, please use Ecover or similar environmentally friendly products.





TOILETS

Please **DO NOT** place WIPES or any feminine hygiene products down the toilets.

We are not on mains drainage and these items WILL block the drains and cause instant problems. Please place wipes in the bin. Disposal bags are provided for other feminine hygiene products.

BATHROOM TOILETRIES

A selection of locally produced items from three different companies are provided for your use. These offer an introduction to some of the products which are both made and sold in Cumbria, as well as being available online should you wish to re-order. Each company uses recyclable containers and recycled packaging. Please leave the containers at Waternook so that we may re-fill and re-use them.

1. Shower Gel from Sandra Pure Lakes: award-winning products using natural bio-degradable ingredients with traceable origins.
2. Hand Wash from The Keswick Soap Company: a social enterprise organisation offering training & employment opportunities to local disadvantaged people, including the blind; producing natural, paraben-free products.
3. Soap & Hand Lotion from Bath House: using only the purest natural plant extracts; free from parabens, sulphates, silicones, micro-beads & chemical surfactants.

DOGS

We respectfully request that dogs are restricted to the Boot Room when wet or dirty. Dog towels are provided. Dog beds are in the Engine Room. Please do not allow dogs beyond the boot-room/kitchen/mezzanine area at any time. Thank you.

Please ensure that your dog is under control and within your sight at all times and always keep on a lead when near sheep. If there are sheep in the paddock directly below the house please be aware that your dog may be able to jump off the house terraces, or over the corner fence and get into the paddock.

GATE TO FELLSIDE

Access onto the Hallin Fell path is just beyond the wooden farm gate on the entrance driveway.





The fell gate below the Spa terrace should only be used IF WATERNOOK MAIN HOUSE IS NOT OCCUPIED. The padlock code is 5555

There is also a rough path along the lakeshore going left from the boathouse; this eventually climbs up and joins one at a higher level running above the lakeshore trees, so making a circular walking route.

BARBECUE & OUTSIDE SEATING

There is a gas-fired barbecue for your use on the terrace outside the dining room. Barbecue tools, cookbooks, plates and cutlery are stored in the sideboard. Please do not attempt to move the barbeque.

Cushions for the oak wooden chairs and tablecloth for the circular wooden table [outside the front barn door] are kept in the store cupboard to the right of the large TV in The Lake Room. Please put them back after use – they cushions are not suitable for leaving outside.

EATING AS ONE LARGE GROUP (when renting both properties)

There is space to eat as one large group of twenty in The Great Barn. Tables, chairs and tablecloths are stored in the cupboard to the right of the large TV in the barn Lake Room.

If you move crockery, cutlery, kitchenware or cooking items from Waternook to the Great Barn, please remember to return them to the main house afterwards! Thank you.

TELEPHONE

A house landline is provided for emergency use only. The telephone is situated on the table under the stairs in the Lake Room. For incoming calls, the number is: 01768486260

ON THE WALLS

Sheep wall sculpture – by Garry Jones

Print of Waternook's water-meadow in summer – Posh Polly Prints





FIRE ALARM

If this sounds, please do check for a reason! In case of emergency, call 999.
Give the house address:

The Great Barn, Waternook, Howtown, Penrith. CA10 2ND

The nearest Fire Station is Penrith, which is about 20 minutes away.

If there is a fire all guests should evacuate the premises immediately [do not stop to pack belongings]. Guests should go straight to the emergency meeting point opposite The Great Barn on the grassed area.

If it is a false alarm: The control panel is in the Utility Room on the left of the stairs to the Loft. Insert the key (hanging on the right-hand side of the control panel); turn the key (a yellow light will show) and press "Silence Alarms" button. After a minute or two the alarm can be re-set.

FIRE EXTINGUISHERS

These are located: In the kitchen – fire blanket hanging just inside, on the right

Lake Room – under the stairs to the Loft: Foam & CO2

Dining Room – to the left of the terrace door: Foam & Co2

POWER FAILURE

Emergency lighting will be activated. There are two wind-up torches in the Utility Room for emergency use. On arrival, you may wish to charge these "just in case"! Please leave the torches here for future guest use. Bottled water is also stored here for emergency use only.

EMERGENCY CONTACTS and other useful numbers

Fire, Police, Ambulance: 999

Casualty Unit: Minor Injuries Unit, Penrith Hospital, CA11 8HX – 01768245555

Maintenance: Shaun Marston – 07970915.558 or Dominic Gordon 07709098507

Doctor: The Lakes Medical Practice, Bridge Lane, Penrith CA11 8HW –
01768214345

Dentist: Kevin Nutt, Skirsgill Dental Practice, Redhills, Penrith, CA11 0DH –
0560049369





Vets: Rowcliffe House Vets, Crown Square, Penrith – 0176865661

Hair Salon: The Cutting Room, Pooley Bridge – 01768486915

Taxi: Paul at Pooley Bridge – 07785222588

LOCAL RESTAURANTS AND PUBS

Sharrow Bay: 01768486301 – regarded as one of the best restaurants in the Lake District, with a cellar stocking over 700 fine wines. About two miles from Waternook.

The Sun Inn; The Crown Inn; Pooley Bridge Inn – all in Pooley Bridge, popular and serving typical good basic pub food.

The Gate Inn, Yanwath: 01768862386 – “Good Pub Guide” Award Winner; “Top Dining Pub” listed; specialising in free-range, organic, local produce. Three locally brewed Cumbrian ales on tap. Situated on the A5320 to Penrith. Booking advised.

The Queens Head, Tirrel: 01768863219 – popular local pub serving all Cumbrian produce; specialising in game, fish, steak and pies. On the A5320 road to Penrith.

“Four and Twenty”, Penrith: 01768210230 - Trip Advisor Certificate of Excellence; popular cosmopolitan city-style restaurant; closed Sunday & Monday.

1863 Bar and Bistro, Pooley Bridge: 01768486334 – changing menu of local seasonal food.

Punchbowl Inn, Askham: 01931712443 – traditional old pub with open fires and fresh home-made meals from locally sourced ingredients.

Askham Hall: 01931712350 – booking essential; set 3 and 5 course meals for groups.

QUALITY FOOD SHOPS

Nearest shop:

Park Foot Mini-Market – at the caravan site on the road to Waternook. Open 8am-8pm every day and stocking a very wide range of products, including freshly baked bread. Closed November to the end of February. Tel: 01768486467

Pooley Bridge Post Office & Shop – open every day 8am-5.30pm. Tel: 0176886168

Cocklakes Farm Shop – butchery, fresh local produce, café, trout fishing lake. On the A66 towards Keswick.





Cranstons – on the road into Penrith from the A66 motorway junction. Small supermarket selling quality fresh produce; butchery and café.

Booths – good north-based supermarket just beyond Cranstons on the way into Penrith.

Grahams, Penrith – well-known artisan bakery and deli in original 1880 shop in town centre; hampers made to order.

Rheged Centre – deli, café, restaurant, crafts, gifts, books, clothing, beauty shops and exhibitions; beauty treatments; giant screen 3D cinema. On the A66 roundabout turning to Pooley Bridge.

FARMERS' MARKETS

Keswick – Thursdays and Saturdays – recognised as one of the best markets in the north. Selling lovely local cheeses and meats direct from the farm, artisan bread, home-made cakes, jams, pickles and other goods; crafts; plants; clothes.

PLEASE NOTE:

1. Guests are respectfully requested NOT to smoke inside the house. An additional cleaning charge will be made if this request has been ignored.
2. All guests are requested to read our Terms & Conditions of stay to avoid unnecessary charges. These terms can be found here:
<https://www.waternookonullswater.com/booking-terms-and-conditions>
3. Guests are welcome to read our Sustainability & Social Value Policies here:
<https://www.waternookonullswater.com/privacy-policy>

WATERNOOK HISTORY

Waternook was first mentioned in the church registers of 1633, so it was obviously already in existence as a small farmstead at that time. It was greatly extended in the late 1800s.

Other local place names were first recorded:

Boredale - as being a valley with a dwelling or storehouse, was recorded in 1250.

Fusedale - a valley with a cattle-shed, was first listed in 1220.





Bonscale - was first mentioned in a rental of 1588, as having a peasant free-holders shieling (or hut used in summer).

We hope that you have a wonderful stay at The Great Barn at Waternook and take great advantage of all that the house, surrounding fells and Lake District National Park have to offer

Remember: "There is no such thing as bad weather – only wrong clothing". It is seldom as bad when you are out as it is when looking out from inside. So, get out and enjoy, whatever the weather!

Thank you

Dominic & everyone at Waternook Lakeside Accommodation

