



WELCOME BOOKLET

A very warm welcome to Worden House. There are few house rules which we ask you to abide by. We sincerely hope that you enjoy your stay here at Worden and everything that this wonderful house has to offer. We welcome any comments and suggestions that guests may have in which will help them to make their stay more enjoyable and accessible. Please feel free to add these comments to our feedback forms at the back of this booklet.

House Rules:

- Assistance dogs are most welcome, other pets are not allowed at Worden.
- We are a no smoking property. Smoking is allowed in the garden or on the terrace. Please use the ashtrays provided.
- Please do not use glass glasses down in the bar area, by the indoor pool, outdoor pool, hot tub or hammam. We have really nice acrylic glasses for these areas. Broken glass is obviously very dangerous and can disrupt the general mechanics of the pools and hot tub. Please note that if broken glass is found in these areas, the deposit will be automatically forfeited.
- All candles, fires and naked flames must be extinguished when left unattended.
- Children must be supervised at all times, especially when using the pools, hammam and hot tub.
- The house phone should only be used in emergencies, it is not for the Guest's personal use, and Guests will be liable for any costs incurred during their stay.
- **Please ensure that you place the correct items in their appropriate bins (labelled) and please place rubbish in the black or green (general waste), brown (recycling) and grey (glass) bins at the end of your stay.** We have to go through them by hand if they are not in the correct bags, so please think of us and the environment and do your best to recycle where you can.
- It is the Guest's responsibility to ensure that the outdoor pool cover pump is working throughout your stay (as laid out in the terms & conditions, **otherwise deposit will be forfeited**) please ensure that the pump is always replaced after using the outdoor pool and that it is clearing the cover of water should it rain, if not contact a member of staff immediately, thank you.

Worden Contact Information:

Worden House

Venn Lane, Dartmouth, TQ6 0LD.

Daily Contact: 01803 834267 / 07704452135

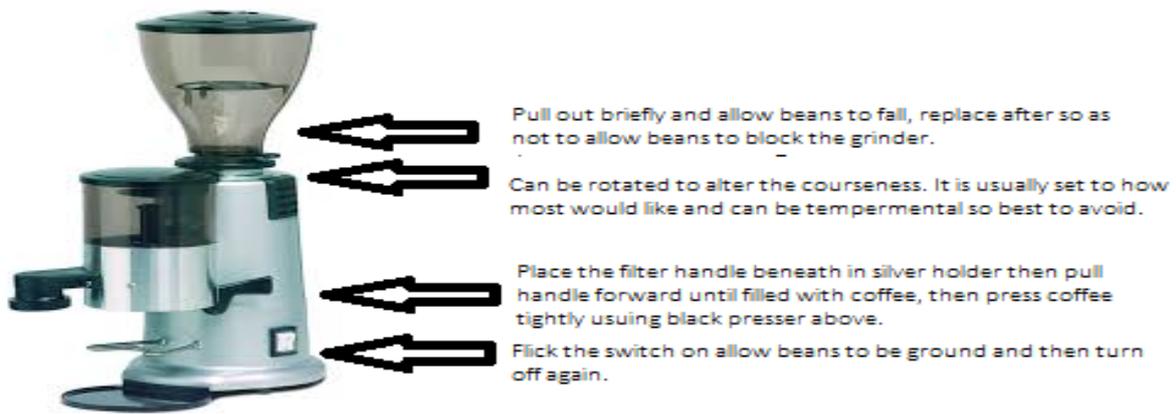
enquiries@wordenhouse.co.uk / www.wordenhouse.co.uk

General Information:

- **Internet:** Connect to the network 'Worden', there is no password required. Due to the size of the house WiFi can struggle in certain areas, we have installed booster to help with this, however some areas are still not covered.
- **House Keys:** The house keys are left hanging on the elephant's tusks in the hall. There is one key for the whole house. Please ensure the house is locked up if you leave the property, but do not worry about alarming it.
- **Heating:** The House has underfloor heating in some areas which is controlled by the white dials placed on the walls. These you can adjust to your preference. There are radiators in the bedrooms which will be set to an ambient temperature, but can be altered.
- **Lighting:** The lighting at Worden is one of the really fun things there is a multitude of switches with dimmers for inside and out. Experiment depending on your mood!!
- **Fuse Boxes:** If an area of the house has tripped the fuse boxes are placed:
 - In the breakfast sitting room cupboard to the right of the fire, behind the turquoise painting.
 - In the back entrance hall in the cupboard to the right of the wooden Egyptian face.
 - In the far cupboard of the games room.
 - In the boiler room by the back entrance (code C5680Y)
 - In the Cider Barn under the stairs.
- **Fireplaces:** Please feel free to use the fires. There is plenty of wood up in the garage on the hard standing and a trug in the laundry room for transportation. We no longer keep logs in the house, due to the risk of woodworm. Be aware to start fires small and let them get really hot before you start stacking wood on. The large open fire in the sitting room has a fan switch on the outer wall of the terrace that you **MUST** switch on before use or the room will fill with smoke. Please do not leave the property unattended with lit fires. There are fire extinguishers located at the top of the stairs in the hall, and in the catering kitchen.
- **Fire:** Guests must familiarise themselves with our 'Fire Policy' booklet which outlines our fire procedure and includes legends for escape routes, locations of fire extinguishers, call points and emergency exits. **The Fire Assembly Point** is located on the hard standing under the log shed.

Breakfast Kitchen and Sitting Room:

- **The Coffee Machine:** Turn the dial on the left of the machine to '2'. It takes 20 minutes to heat up. Please ensure that the coffee machine is turned off at the end of the day. Follow the instructions beneath for coffee grinder, once you have ground your coffee insert the filter handle and turn it to the right until you feel it slot in. Ensuring cups are placed underneath select your desired option from the buttons beneath (one espresso/two espresso- one cup/two cup – tea pot). For hot water, it's the spout in the middle, press the water button beneath spout. For frothy milk use the steamers either side, place the milk jug tightly underneath nozzle and then turn the steamer to the right until milk is at desired frothiness (please take care with hot steam!)
- **Grinder:** Select your desired filter handle (one cup/two cups):



- **Outside Heaters on Breakfast Room Terrace:** There are electric heaters on the outside terrace. The switches are on the left hand side of the fire by the log pile at foot level. Please remember to turn off when not in use.
- **Audio Point:** there is an audio jack cable located by the seagull, plug in and control the volume on your device from here. Feel free to use our iPod / adaptor, but please replace them and the charger when finished with use.
- **Dish Washer:** Just put dish washer tablet in the draw and turn it on from the inside and close the door. It is best to use the 45° (29 min cycle).

The Snug:

- **For Sky:** Turn on the Sky with the Sky remote control and select HDMI 1 on the Yamaha remote control
- **For Blue-Ray/DVD:** Turn on using the Panasonic remote, then select HDMI 2 on the Yamaha remote control
- **For Movie Drive:** Turn on the Movie Drive using the Cyclone Primus (Movie Drive) remote control, then select HDMI 3 on the Yamaha remote control
- **For connecting your own device/console:** Please attach to HDMI cable labelled 'guest device' then select HDMI 4 on the Yamaha remote control
- **For connecting music via Bluetooth:** Select Bluetooth on the Yamaha remote, turn on Bluetooth on your device and connect to **RX-S601 D781BB** (TV does not need to be on to play music through Yamaha receiver)
- **The house phone:** this should only be used in case of emergencies, the contact number is 01803 834267. Guests will be liable for any other charges if used during their stay. If having trouble with mobile signal, try out on the terrace or on the top lawn. To contact a member of staff please feel free to use this phone, however it will be on silent, so ensure you keep an eye on it if expecting a return phone call.

Main Kitchen:

Make sure switches on the walls are turned on before trying to operate each appliance.

Induction Heater Hob: Turn on the main knob (the 5th knob to the right) to activate all the hobs and then turn on knob accordingly to the hot plate that you would like to use. Make sure you have pan on hob otherwise it will not heat, as the pans trigger the hob.

Oven and Microwave: Instructions are located on top of both appliances.

Dish washer: Instructions are located on top. This dishwasher is Touch Screen. It already has detergent in it, so there is no need to add anything. Press left hand top Perspex for a short while. The machine will come on. Leave to warm up. When it is ready to use select cycle (cups, plate or pans) and then press right hand green button. To drain, press the button with a picture of straight line with scrubbing brush on it. After it has drained, it will turn itself off. Please clean the filter before the next use and turn on again to allow dishwasher to fill and heat up.

First Aid Kits: These are located on top of the cupboard in the main kitchen.

Ensure the doors are shut and the kitchen ventilation unit is on when cooking, so as not to set the fire alarm off as it can be very sensitive.

The Bar Area:

- **Glass Machine:** Make sure door is closed properly as it gets a bit stuck. (If not already on) press the left hand button, the red light will come on. Leave for twenty minutes or so to fill and heat up (will turn green when ready). To wash, press the right hand button (cycle symbol). To drain, turn off the left-hand button. Then press right hand (cycle) button to drain.
- **Bar Audio System:** Please turn on the amp located below with Yamaha remote before use.
Bluetooth: turn on Bluetooth using the button on the Yamaha remote, select RX-S601 D781BB to connect, control volume from your device. If your device does not have Bluetooth and an audio jack is required; plug your device into the jack cable in the front of the receiver, select the **AUX** function using the Yamaha remote, control volume from your device. Ensure the volume is not at maximum before connecting or plugging in your device. Please turn off the receiver when you are finished.

Games Room:

- **Movie Drive:** Instructions are in a frame on the bar under the light switches. When you press the cinema switch, the projector and screen take 30 seconds or so to come down so don't be alarmed when it does not come down immediately. You need to give it a bit of time to warm up. Point the remote towards the rear cupboard to activate sensor. Troubleshooting for this is in the instruction frame beside remotes.
- **Pool Table:** Please feel free to move furniture around to make room. However take care not drag the furniture as it will scratch the floor.
- **Table tennis:** this is located in the cupboard, please take care not to scrape floor when moving furniture.

Hamмам:

In the changing room on the right hand side you will find a small white frame with operating instructions. Allow approximately 15 mins for the hammam to heat up once you've turned it on. Please keep the glass door to the hammam and the outer wooden door shut to avoid steam coming up into the house. Do not close the glass door with W on it. The use of the hammam by children under the age of 12 years is strictly prohibited. Any guest with an underlying medical condition and pregnant women should seek professional medical advice before use. Guests are prohibited to use the hammam alone or under the influence of alcohol.

Indoor Pool:

Please keep the door closed to the pool as it lets steam out and it keeps the pool room at an ambient temperature. Please make sure that children are not left unattended. The pool room **MUST** remain locked when the pool area is not in use. (Key can be placed on picture frame or hidden in plant to avoid children using). Please be aware that the pool has a constant depth of 1.4m and that the floor gets slippery when wet, so no running, jumping, diving or bombing.

- **To operate the pool cover;** there is a small opening beside the speedo clock, hold down open button (the cover will not go back further than it needs), to close, ensure no one or any other object is still in the pool and hold down the close button until completely covered. Please ensure that the cover is always put back on at night, this will help the pool to hold in its heat for you. Guests should not use the pool alone or under the influence of alcohol and children must be supervised at all times.
- **Audio Point:** Please turn on the amp located in the storage room behind this point and select **AUX** before use.
DO NOT TOUCH THE AMP WITH WET HANDS! **Bluetooth:** turn on socket to left of this sign, connect your device to **Bluetooth BH100**. If your device does not have Bluetooth and an audio jack is required; unplug jack cable from Bluetooth Music Receiver on shelf and plug the audio jack into your device. Ensure the volume is not at maximum before connecting or plugging in your device. Please turn off the amp when you are finished.

Hot Tub:

The Hot Tub will be set at 38°C, if not at the correct temperature, please contact a member of staff. Press the different jet and light buttons to your liking. If you need to fill up the hot tub there is a hose in the corner next to the pool. There is a grey box in the hot tub which indicates the level the water can be filled too. Be aware that it takes some time for the water to heat up again. The use of the hot tub by children under the age of 12 years is strictly prohibited. Any guest with an underlying medical condition and pregnant women should seek professional medical advice before use. Guests are prohibited to use the hot tub alone or under the influence of alcohol.

- Hot Tub Safety Tips:
- During pregnancy soaking in the hot tub may cause damage to the foetus so contact your doctor for advice before entering the water
- People with skin, ear, genital or other body infections, open sores, or wounds should not use the hot tub because of the possibility of spreading infection or irritating your condition
- Never use the hot tub while using or after using narcotics or other drugs that may cause sleepiness, drowsiness or raise/lower blood pressure
- Limit your time in the hot tub to a maximum of 20 minutes as extending this time can affect your inner organs and cause fever like conditions.
- Do not immerse your head in the hot tub water. This increases the risk of infection.
- Never use the hot tub alone
- Take care when entering and leaving the hot tub. When leaving the hot tub leg, muscles may be relaxed enough to make you unsteady
- Never use glass near/in the hot tub as broken glass can cause a risk to people in bare feet and is very difficult to see within the hot tub water
- Do not use any electrical appliances near/in the hot tub
- Persons with heart disease, diabetes, low or high blood pressure, or any serious illness should not enter the hot tub without prior consultation with their doctor

- The heat of the hot tub water speeds up the effects of alcohol and can cause sleepiness, dizziness and unconsciousness
- Never allow children to use the spa or hot tub unsupervised and when not in use, make sure the cover is on and secured
- Avoid using the hot tub immediately after a heavy meal
- Avoid entering the hot tub water immediately after exercising as the water temperature can affect the heart rate
- If any allergic reaction occurs leave the hot tub and rinse off in the shower. If the reaction persists contact a local doctor or A&E

Outdoor Furnishings & Kadai Fire Bowl

Guests must ensure any outdoor cushions and bean bags (found in back cupboard of cinema/games room) are placed inside overnight or if it is raining. Any damage as a result of failing to do so will be deducted from the Guests damage deposit. Please consider other Guests staying after you and leave everything as you would like it to be found.

The sun loungers may remain outdoors as they dry quicker outside once wet. If we have had wet weather before your stay, we may place all outdoor cushions and loungers inside. If you are happy to do so, please place these back out for your use when the weather improves, if you have any trouble with this please contact a member of staff and we will be happy to help.

The Kadai Bowl can be used as a fire bowl (we do insist that guests do not use this as a BBQ as we have the gas BBQ up on the terrace for this use). Please use only dry wood (not charcoal), the dryer the wood, the less it will smoke. You can find kindling and logs up under the log shed. Choose which stand you would like the bowl to go in, we have a high and a low option, and the teak table top on the decked area can be swapped from either stand allowing you both a high and low setting. The fire bowl must remain on the patio slabs and must not be moved to any other area of the house. Please do not place outdoor furnishings (bean bags etc.) too close to the fire bowl, any damage due to misuse will be deducted from damage deposit. Guests use the fire bowl at their own risk and the Host accepts no responsibility for injury or damage to Guests or their belongings.

Please ensure that you place the cover back on once the Kadai is completely cool. Take care and enjoy!

Outdoor Pool: (May-September)

When not in use the pool ladder will be placed on the pool's edge – please take extra care not to trip on this. To unravel the cover to the pool, there is a switch at the bottom of the stairs by the cider barn on the right under a protective cover. The pump is on the pool cover to take rain water off. **After use, please make sure you replace the pump (otherwise deposit will be forfeited).** If the pump is not working contact a member of staff immediately. Please cover the pool again after use as this keeps the heat in. Please ensure that rain water has been drained off the cover before opening it, failure to do this will result in **guests being liable for any costs** involved in repairing the cover and or mechanisms. Please **do not** hold onto the pool cover as it is being drawn closed, as this wears out the motor. Please be aware of the depths of the pool, the deeper end is 2.3m and the shallower end is 1.2m. Guests should not use the pool alone or under the influence of alcohol and children must be supervised at all times.

Outdoor Pool Audio:

In the left corner of the pool, behind the sofa seating area there is a wooden panel on the wall; on the front of this you will see a grey box with 'Fusion' on it.

- Remove the cover (place somewhere safe!). Ensure the device is off using  button.
- Press the iPod key  and ensure **AUX** is selected.
- This device can be connected to via **Bluetooth**, select BH100 on your device, please ensure anyone else previously using the device has disconnected from the Bluetooth. If having trouble reconnecting, forget the device and connect again.
- Ensure you turn off the stereo  before opening up the front panel and removing your device.
- Replace the silicone cover over the front panel. **Enjoy!**

The Bedrooms:

All the rooms are pretty self-explanatory. There are switches to the lights as you enter which work over head lighting and the lamps. If a lamp is switched off at its original switch, it will not turn on from the main switch on the wall! Bed linen and towels are provided. Televisions can be operated using the remotes. (If not working, double check that the fuse switch on the wall is on). Most of the bathrooms have underfloor heating that can be switched on and off to your liking on the outside walls, the switches are labelled. Please only turn them on and off, do not alter any other settings, thank you. You can adjust the heating by either turning the white dials located on the walls or adjusting the radiators should your room have one. **Showers; please note our showers have a safety switch to prevent children from turning them on and scolding themselves. If you are experiencing problems with water temperature there are little buttons behind the hot/cold dial on the showers (not on all showers), ensure this is pressed down and then turn the dial to your liking. The temperature will not alter if the switch is not pressed down. Some showers also take a little while to come through with hot water, so please be patient, thank you.**

Useful telephone Numbers:

Bluebird Taxis: 01803 833522

Devon Taxis: 01803 833778 Mickey: 07812088935

Kestrel Taxis: 0800 317858 Darren: 07805138850

Catering: Elaine Day (Entertaining Food) 07850416908

Torbay District Hospital (Main Switchboard): 0300 456 8000

Torbay District Hospital (A&E): 01803 654003/8

Dartmouth Medical Practice: 01803 832212

NHS Fresh Dental Practice: 01803 835476

Local Amenities:

Supermarkets (5 mins away)

Sainsbury's, Nelson Road, Dartmouth TQ6 9AH: Mon-Sat 8am – 9pm, Sun 10am-5pm

Pay at pump garage and in store Argos. ATM located here.

Marks & Spencer, Mayors Court, Mayors Avenue, Dartmouth TQ6 9NF : Mon-Sat 8.30am 8pm, Sun 10am-4pm.

Lidl, Townstal Road, Dartmouth, TQ6 9LW: Mon-Sat 8am-8pm, Sun 10am-4pm.

Supermarkets (30 mins away)

Morrisons, Lime Grove, Kingsbridge TQ7 1TP: Mon-Sat 8am-8pm, Sun 10am-4pm.

Tesco, Cookworthy Rd, Kingsbridge, TQ7 1QN: Mon-Sat 8am-9pm, Sun 10am-4pm.

BP Garage Townstal Road Dartmouth (5 mins away) Mon- Sat 6am-10pm, Sun 7am-10pm ATM here.

Dartmouth Leisure Centre (5 mins away)

Wessex Way, Dartmouth 01803 837010 Mon-Fri 7am-10pm Sat & Sun 8am-5pm

The Dartmouth Golf, Hotel & Spa (Best Western) (15 min away) 01803 712686 Non members welcome.

What to do and see

- **Riding School:** Dittiscombe Equestrian Centre 01548 581049
- **Nearest Beaches:** Blackpool Sands Beach with its beach café/shop and hiring of kayaks/boards/wetsuits etc., Slapton/Torcross 5k stretch of beach with Torcross end having café, tea rooms, fish and chips, post- office/shop.
- Dartmouth/ Kingbridge Leisure Centres – big pool and other sports.
- **Nearest Cinema:** The Old Cinema Reel, Kingsbridge. Flavel Arts Centre, Dartmouth. Paignton Vue; 4 screens & mini golf nearby!
- **Parks:** Coronation Park, Dartmouth. A massive open space with children’s playground, four tennis courts and a snack hut overlooking the Dart River. Kingsbridge park opposite the Estuary, playground, cafe, tennis courts.
- **Surfing:** Bantham beach is the most famous wide beach excellent for surfing, windsurfing, kite flying etc. Inn pub is nearby which has a huge menu for kids and adults and is very popular. Lannacombe beach is good for surfing, but a much smaller beach, can be difficult to park but worth it! Plus great walks from there.
- **Sailing:** Various sailing schools and boat hire businesses are available in Dartmouth and Salcombe
- **Boating:** Greenway Ferry Pleasure Cruises: 01803 882811. The Picnic Boat: 07968 752625. The Banquet Boat: 07966587440 or 07999060650
- **Walking:** Just a few recommendations:
 - Park your car at Torcross and head along the beach (tide permitting) to Beesands for lunch at the Cricket Inn or Britannia @ The Beach. Come back either along the beach or up over the hill.
 - Park near the Slapton Field Centre and do the boardwalk circuit around the north side of the Ley and back the village.
 - Round loop of Kingswear, Day Mark and Dartmouth: Take Lower Ferry to Kingswear and turn right and follow coastal path signs either go via Day Mark on the headland for a 4 mile walk and back to Dartmouth or follow the coastal path all the way to Brixham 8 miles and then get a taxi back.
 - Walk from Kingswear to Coleton Fishacre and tour the gardens, superb walk for all the family.
 - Redlap’s Little Dartmouth Walk. This is a great walk from Little Dartmouth Farm around the coast to the mouth of the river. They are also a few great little walks from Dartmouth Castle.
 - Tuckenhay to Cornworthy Loop, starting at the Malsters Arms Pub go over bridge and along riverbank for a couple of miles then turn inland by big oak tree and up to Cornworthy village stop at the Hunters Lodge for a pint and then go along the green lanes back to Tuckenhay.
 - Old Mill Creek in between Dartmouth and Dittisham in the forest Loop alongside the river.
 - Slapton Sands (middle car park) along the beach one side and then cross over to the fresh water lake into the wildlife estuary and walk around the loop several types of bird life and information boards to be seen, lunch at the Tower Inn, or carry on up to Torcross in the car park is a bird hide to watch the wild life from and you can feed the beautiful swans past the tank on the corner of Torcross. Cross the road and have lunch at the boathouse, Sea Breeze café and stare at the beach.
 - Big coastal walks all the way from Start Point to Salcombe, do it in stages start at Start Point Lighthouse, down coastal path to Mattiscombe and Mothercombe beaches onto Lannacombe and along the path to Prawle Point and lunch at the Pigs Nose pub. This is a good 8 miles roughly and then Prawle Point onto Salcombe or Portlemouth beach which is opposite – a truly fantastic walk – café at Portlemouth beach.
 - Drive to Beesands (12/15 mins away), park up and walk to Start Bay Light House and back in time for light refreshment at the Cricket Inn.
 - Dartmoor is one big walk!

Browns Hotel, Dartmouth: 01803 832572

Browns Hotel Dartmouth is a small, stylish townhouse hotel, restaurant and bar in the centre of Dartmouth. Smart, contemporary furnishings and an unstuffy atmosphere make Browns Hotel Dartmouth, an ideal place to relax and enjoy Dartmouth and the spectacular South Hams coastline. Browns offer a range of sophisticated wines, champagne and seductive cocktails from a striking pewter topped bar Friday night is Tapas Night where Tapas is complimentary for those drinking in the bar from 5 to 8pm.

RockFish Seafood & Chips, Dartmouth: 01803 832800

Not your ordinary fish and chip shop, the RockFish Seafood & Chips offers a restaurant and takeaway service, serving the freshest fish bought straight from the fish markets daily. Served up in the restaurant in stylish take away boxes with chips, there will be a choice of the market's fish available as well as specials like cracked South Devon crab to try out. There is a great wine list and you can have just a single glass of wine or even a cup of tea or a cocktail and a piece of bread to go with your cod & chips!

Spice Bazaar, Dartmouth: 01803 832 224

The Spice Bazaar serves the finest Indian cuisine in Dartmouth Devon. A funky fusion of exotic Eastern cuisine, with locally sourced produce.

Café Alf Resco, Lower Street, Dartmouth:

With its enticing fusion of delicious fresh food and drink, vibrant atmosphere, live music and much more, Café Alf Resco (commonly known as Alf's) offers a warm welcome to all. Set in the heart of Dartmouth, Alfs is easy to find – look for the gas flame burning above the metal gates on Lower Street. A great breakfast spot!

The Seahorse, South Embankment, Dartmouth: 01803 835147

Mitch Tonk's Seahorse Restaurant is all about the best in local seafood and meats cooked over a charcoal fire, with beautiful surroundings and a warm welcome. Open all year round and best to book in advance.

Britannia @ The Beach, Beesands - A rustic beachside café situated on the South Coast path, specialising in locally caught seafood, hand-dived scallops, lobsters, hand-picked crab, cockles, mussels, prawns etc. Restaurant & Takeaway open 10am-10pm Tues-Sun. Mondays Takeaways open 5-9pm, restaurant closed. Booking is a must, but they will make anything on the menu as a takeaway option that can be enjoyed on the picnic benches outside.

The Cricket Inn, Beesands: 01548 580215

It's been said "People will travel for miles to have a Seafood Pancake!" The Cricket Inn, sometimes known as "The Inn on The Shore", enjoys huge success with their superb Seafood and Gastro Pub style menu. Spacious, nautical theme, warm and friendly, the Inn is renowned for their daily changing menu, quality and freshness. The catch of the day is even delivered to their front door by the local fisherman! Park at Torcross and walk over the hill (or by beach tide permitting) to Beesands.

Anchorstone Café, Dittisham: 01803 722365

The Anchorstone Cafe is undoubtedly one of Devon's best kept secrets. To those in the know however, one of the last remaining riverside cafes is not to be missed. Start Bay Crab and Lobster, Galmpton Mussels and river Dart Oysters all simply prepared and as fresh as you can get. Dine Al fresco with a glass or two overlooking stunning river views. Hop on the ferry from Dartmouth to make the very most of this stunning little diner by the river.

Anchorstone Café Dartmouth: 01803 832679

Coronation Park, Dartmouth. Dittisham's sister café, a varied menu every day of the week, opening at 7am. Takeaway food and drinks are on offer, along with Salcombe Dairy ice cream and Owens coffee from Modbury. The Anchorstone Café are well known for providing delicious locally-sourced seafood lunches, including crab, lobster and shellfish; they always offer a non-seafood option and make their own beef burgers. Homemade cakes, coffees, teas and soft drinks are ready to be enjoyed at any time throughout the day.

Start Bay Inn, Torcross: 01548 580 553

Famous for its fish and chips, and right on the beach at Torcross! Be warned, you can't book a table and it gets very busy in high season. Takeaways always available.

Tower Inn, Slapton: 01548 580216

Another great 'gastro' pub tucked away in the heart of Slapton village, hidden in the shadow of the 14th century tower, all that remains of the former ecclesiastical college that once stood. It takes a little bit of effort to find but be assured once you are there you won't want to leave. Whether it is spring, summer, autumn or winter, Dan and his family offer a warm welcome to all, including children and dogs! Great quality food with lovely courtyard and gardens.

Venus Café, Blackpool Sands, Stoke Fleming: 01803 770209

The Venus Café is located on the picturesque beach of Blackpool Sands, about a 40 minute walk through the valley or 10 min drive around. It is open all year (except Christmas day) and is renowned for its breakfast and high quality locally sourced ingredients. Definitely worth stopping by for an early breakfast with a spectacular view!

Please remind yourselves of our terms and conditions as below. Thank you

We wish you a wonderful stay!

Booking Terms & Conditions

1. General

Host means, the Host for Worden House – the property being rented at the following address: Worden House, Venn Lane, Dartmouth TQ6 0LD. The Guest / Applicant means persons renting/ applying to rent the property. Booking form means the booking form specified by the Host to be used by all Guests / Applicants.

2. Reservation

The Guest can reserve the property over the telephone and email, but the Host accepts no liability whatsoever for such reservations. No contract exists between the Guest and the Host unless the Host has received, within 7 days, the official booking form and the full booking deposit payment in accordance with and subject to the provisions of conditions below.

3. Booking Procedure

Bookings may only be accepted if made in writing on the official Worden House booking form. For bookings made more than 8 weeks prior to the tenancy commencement date, a booking deposit fee of 25% of the final amount must be sent along with the signed and completed booking form within 7 days. Please note that no booking will be made without payment of this deposit. If a booking is made less than 8 weeks before the commencement date, the full amount, together with any additional charges must be tendered at the time of delivery of the booking form. Payment of the deposit fee (full amount if less than 8 weeks) serves as the Guest's agreement to the terms and conditions of the booking. The Host reserves the right to not accept an applicant's offer.

4. Method of Payment

All rental payments are to be paid directly into the Worden bank account via BACS transfer, details given on the invoice. The Host is unable to accept card payments. To secure your dates, we require a 25% deposit. The outstanding balance is to be paid within 8 weeks of occupancy. Any bookings taken within 8 weeks require the full amount to be paid.

5. Final Payment

The balance of the rental and any additional charges is due 8 weeks before the start date of the tenancy. The Damages Deposit is to be paid in addition to and along with the final balance. Non-payment by the due date will be treated as a cancellation and deposit will be forfeited.

6. Cancellation by the Guest

ALL GUESTS ARE ADVISED TO TAKE OUT PERSONAL CANCELLATION INSURANCE with a reputable insurance company to cater to any unforeseen circumstances, which may arise including, accident, ill health or any other matters beyond the guests reasonable control . Any request to cancel a booking must be sent in writing to the Host and will result in forfeiting of the booking deposit. Any cancellation made within 8 weeks of occupancy will result in forfeiting the entire cost of the booking. The Host will offer the property for let and will use whatever means they consider reasonable to re-let the property for the period booked, in which case the deposit or (if applicable) the entire cost of the booking (if paid to the Host) will be returned less any amounts lost by the Host for re-letting the property.

6.1 Cancellation by the Host

If for any reason the property is not available on the date booked because of any event beyond the Host's control or the property is unsuitable for letting, the Host can decide to refund all rent and charges paid in advance by the Guest, but the Guest shall have no further claim against the Host and the Host accepts no liability for contracts made with third parties.

Should it become apparent that the booking is not as agreed on the booking form or in the reasonable opinion of the Host, the booking would damage the property or reputation of the Host, the Host reserves the right to cancel. In this instance it will be treated as a cancellation by the Guest and all monies paid will be forfeited with no further claim against the Host and no liability accepted for contracts made with third parties.

7. Price Changes

The Host reserves the right to amend any prices quoted due to errors or omissions or changes in the VAT rate.

8. Damages Deposit

Guests are required to pay a Damages deposit of £1,500 for a rental booking to the Host, (this may be increased at the discretion of the Host) 8 weeks prior to the tenancy or event. This sum is to cover any losses, damage and additional cleaning charges that may be incurred if the property is left in an unsatisfactory condition, these may also include an administration fee for any charges applied. Charges for extra services may be deducted from this deposit in addition to charges that may have to be applied due to any alteration in VAT or other expenses. This deposit less any deductions will be refunded within 14 days after the tenancy ends (this may be longer at the reasonable discretion of the Host).

9. Risk

The Host shall not be liable for any damage or injury caused to the Guest in respect of the property or any amenity provided by the Host or for any loss, damage or theft to the personal belongings or property of the guest howsoever arising. The Guest must acknowledge the following:

- A. Entrance to any areas under development is strictly prohibited. Guests must not enter the ruin (listed building that cannot be touched) on the house's grounds, children must not be left unattended in this or any area of the house and its grounds.
- B. Guests are not permitted to swim in the pond, care should be taken around the pond area and children must be supervised at all times.
- C. Guests should take care on the terraces and decking as they can be slippery when wet, and should take care of the steep drop by the summer house terrace. Children must be supervised at all times.

- D. Guests should take care around pool areas as slippery when wet. Guests must observe the depths of the pools. There is strictly no running, jumping, diving, bombing or consumption of alcohol in the pool areas. Guests should also take note and care around the outdoor pool steps when not in use.
- E. The use of the hot tub and hammam by children under the age of 12 years is strictly prohibited. Any guest with an underlying medical condition and pregnant women should seek professional medical advice before use. Guests are prohibited from using the pools, hot tub or hammam alone or under the influence of alcohol.
- F. Guests should take care on the main staircase to the bedrooms as this surface can be slippery, strictly no running.
- G. Guests are advised to take due care of slippery surfaces in bathrooms and use bathmats provided.

By utilising the property's facilities, the Guest agrees to assume all risks arising therefrom and does hereby fully release and discharge the Host from any and all claims, demands, damages, causes of action, present or future, whether the same be known, anticipated or unanticipated, resulting from or arising out of the Guest's use or intended use of the facilities.

10. Swimming Pools, Hot Tub and Hammam

The Guests agree that the use of the pools, hot tub and hammam equipment, which is unsupervised, is at the guest's own risk in all respects. It is the Guest's responsibility to put the rain water pump back on the outside pool cover. Guests are responsible for ensuring rain water has been drained off the cover by the pump before opening and ensuring no one holds onto the cover as it is being drawn open or closed, failure to do this will result in **guests being liable for any costs** involved in repairing the cover and or mechanisms. The Guests agree to observe the regulations governing the use of the pools and hot tub which form part of these conditions and acknowledge that a copy of such regulations have been supplied to the guests with the booking conditions.

11. Authority to Sign

The Guest acknowledges that he/she/they are authorised to sign the booking form on behalf of all persons who will occupy the property and that those persons are aware of the booking terms & conditions. The Guest / Applicant shall be a member of the party occupying the property and is/are required to acknowledge the following:

- A) The party leader must be over the age of 21 and their details must be listed on the booking form with their full name, address and contact number, preferably a mobile phone contact number.
- B) The maximum number of persons permitted to occupy the property is 20 persons unless otherwise agreed in writing with the Host prior to the Guests arrival. Should this number be exceeded without prior permission the Host reserves the right to terminate the booking forthwith and evict the Guest from the premises withholding any monies paid by the Guest. The Host also reserves the right to charge for any additional persons found to be on or occupying the premises even after the Guest have departed.
- C) The Guest shall only use the property for the purpose in which it has been agreed by the Host.
- D) The Guest shall not enter or use the Barn, unless otherwise agreed and paid for prior to their arrival.
- E) Worden House is a private house and therefore Guests are not permitted to promote and/or market the property publicly or sell tickets for payment to attend. Any booking found in breach of this condition shall have their contract terminated with immediate effect and will be evicted from the property. In this instance it will be treated as a cancellation by the Guest and all monies paid will be forfeited.
- F) Smoking is not permitted within the buildings.

- G) The Host reserves the right to repossess the property at any time where damage or nuisance has been caused by the guest or any member of the party. In such an event the Host shall not be liable to make any refund whatsoever.
- H) The Host reserves the right to not accept group bookings of a single sex of any age, groups of persons under the age of 21 and we strictly do not accept hen or stag parties. Permission must be obtained in writing prior to booking should the Host have agreed to any of the above. Should the Host find any of the above groups on the premises without prior written permission, the Host reserves the right to terminate the booking forthwith and evict the Guest from the premises withholding any monies paid by the Guest.

Any breach of these provisions will constitute a breach of contract, thereupon the Host may terminate the booking forthwith, in which event all monies paid by the Guest will be forfeited and the Guest may be required to vacate the property. In this case the Host accepts no further claim against them or liability for contracts made to third parties.

12. The Tenancy

The Tenancy confers upon the guest's right to occupy for a holiday within the meaning of Section 9 of the Rent Act 1977.

13. The Guests obligations

The Guests shall be responsible for the property during their stay and agree:

- A) To pay for any losses or damages to the property and its fixtures and fittings, however caused, reasonable wear and tear excluded.
- B) To take good care of the property and leave it in a tidy condition at the end of the tenancy. To leave the property including all utensils, fixtures, fittings and equipment on, in or about the property in a clean and tidy condition which includes disposal of rubbish into the appropriate designated bins and recycling bins provided at the back of the house or by the green shed.
- C) To pay for any damage done to the gardens or outside of the property.
- D) Not to cook anywhere other than the permitted areas of the property.
- E) Not to bring any pets or animals to the property except hearing or guide dogs.
- F) To self-cater, or to book catering with our recommended caterers. If found to be using other outside caterers a commission fee will be charged.
- G) Use of illegal drugs or substances of any nature is strictly prohibited at all times. If any use of such substances is apparent, the Guests will be asked to vacate the property immediately and all monies paid will be forfeited. Should any evidence of such use become apparent after guests have departed, the Host reserves the right to withhold the damage deposit in its entirety.
- H) Not to light fires within the grounds except using the designated Kadai fire bowl. This fire bowl must not be used as a BBQ and must be contained to this area and extinguished after use. All windows and doors must be shut when the fire bowl is being used.
- I) To responsibly supervise the use of candles and naked flames anywhere on the property.
- J) Use of glassware is prohibited on all levels below the ground floor and around the terraces and pool areas. Any glass found in these areas could result in the damage deposit being forfeited. Only the use of acrylic glasses, which are provided at the house, will be used.
- K) To only use the house phone in emergencies. It is not for the Guest's personal use, and the Guest will be liable for any costs incurred during their stay should these arise after their departure.
- L) To ensure the outdoor furnishings (cushions/bean bags) are placed inside overnight and when it rains. Failure to do so resulting in damage to these items will result in a fee for any repairs being deducting from the guests damage deposit.

14. Duration and Times of Lettings

Check in commences at 4pm on the first day of the tenancy and ends at 10am on the date of departure unless otherwise notified and agreed in writing by the Host. The Host reserves the right to charge a late departure fee for any late departures not previously agreed in writing with the Host. We will charge the Guest up to the daily rate for each period that the Guest stays over without consent. An additional fee of up to two times the average daily rate may be applied to cover any inconvenience suffered to the Host, plus any legal expenses should they have been incurred in order to make the Guest leave the property.

15. Discrepancies

In the event of discrepancy between these booking conditions and any other contents of any brochure, these conditions shall prevail.

16. Representations

The Guest acknowledges that the Host has used its best endeavours to describe the property to the Guest within the limited extent of the communications between the Guest and the Host, and shall not be liable to the Guest in any respect should the Guest consider the property to be unsuitable for any reason whatsoever.

17. Regulations for the use Pools, Hot Tub and Hammam Equipment

We require that our guests read the following conditions in conjunction with the booking conditions. By signing our booking form Guests agree to follow these conditions.

- That no one should swim alone or while under the influence of alcohol.
- That no glass items will be used anywhere near to the pools, hot tub or the hammam area.
- Guests should note that the indoor pool has a constant depth of 1.4m and the outdoor pool has a shallow end of 1.2m and a deep end of 2.3m. Diving, jumping, running or bombing is strictly prohibited.
- To ensure that children under 16 are always supervised by an adult and any novice swimmers, of any age, will be supervised.
- Any damage to the pools, hot tub or hammam equipment arising out of misuse or as a result of negligence and/or failure to follow the instructions herein, will be chargeable to the Guest.
- To use the pools, hot tub and hammam equipment is at the Guest's own risk, acknowledging that no supervision is provided by the Host, but that necessary life-saving equipment is available.
- Any Guest in breach of any of these clauses may be evicted immediately and without compensation or any further obligation.

These Terms & Conditions are covered by English Law and the parties submit to the sole jurisdiction of the English courts. In the event that any court or competent authority determines that any clause(s) therein are illegal or unenforceable then the remaining Terms & Conditions shall remain enforceable and have full effect.